

## **Appendix A – Promotional materials**

# St. James Civic Centre Expansion

Construction is starting this winter on the St. James Civic Centre expansion. Join us at an information session to learn more and see how residents' feedback helped shape the design.

## Information session

**Date:** Thursday, May 16, 2024

**Time:** 4 – 7 p.m.

**Location:** St. James Civic Centre  
Auditorium  
2055 Ness Ave.

**Format:** Drop-in (come and go)



For inquiries or for those who require alternate formats to participate, please contact **204-986-4243** or **[city-engage@winnipeg.ca](mailto:city-engage@winnipeg.ca)**.

**[winnipeg.ca/stjamescivicexpansion](https://winnipeg.ca/stjamescivicexpansion)**



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## **Appendix B – Open house story boards**

# St. James Civic Centre Expansion

Phase 2 Public Engagement | Spring 2024

[winnipeg.ca/stjamescivicexpansion](https://winnipeg.ca/stjamescivicexpansion)





# Project background

## *Project overview*

The St. James Civic Centre was built in 1967. Critical upgrades to the building began in 2020 to ensure the building could remain open.

The St. James Civic Centre Facility Expansion includes new multi-purpose program and meeting rooms, a studio, an expanded pool viewing area, dedicated administrative space for the St. James Assiniboia 55+, kitchen, and improvements to the hall, main building entry, washrooms, and parking lot.





# Proposed expansion project

## Parking lot & site design

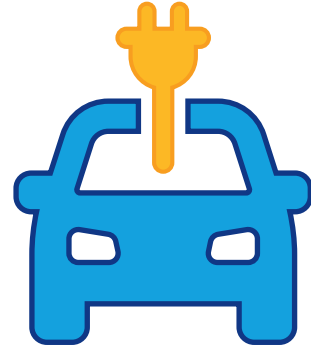
### In Phase 1 we heard



More parking is needed on site.



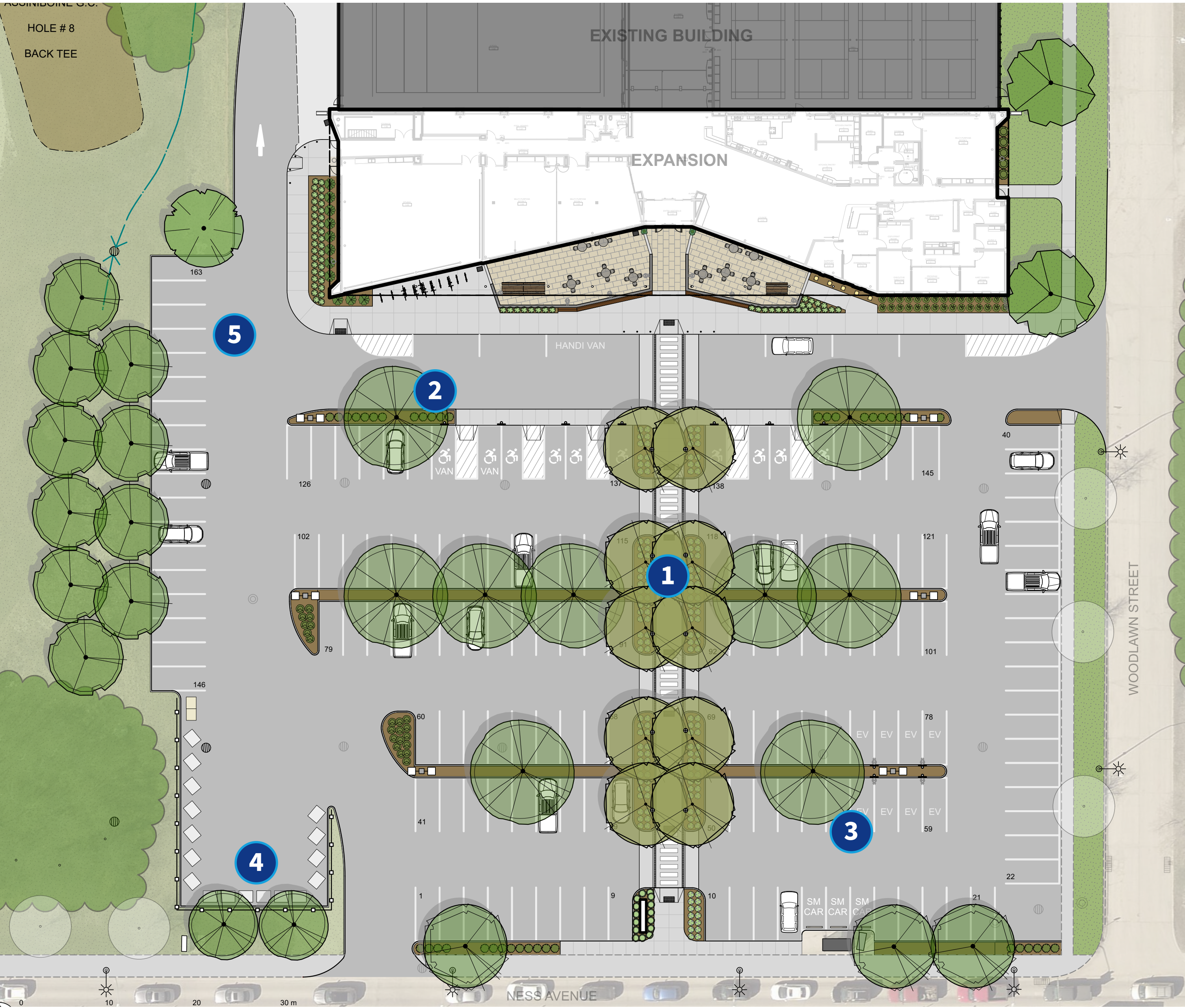
More secure bike parking is needed to encourage people to travel by bike.



There is mixed support and opposition for EV charging.



The layout, location, and capacity of the recycling drop off is a problem.



- 1 Central pedestrian walkway with lighting, trees, and landscaping.
- 2 Ten new bike racks (20 capacity total), CCTV security, and improved access for larger bikes and trikes.
- 3 Ten EV charging stations.
- 4 Reconfigured recycling area layout to improve access and better contain debris within a partially fenced area.
- 5 Four stalls added since preliminary design (194 total stalls proposed; 214 stalls existing)





# Proposed expansion project

## New multi-purpose rooms & expanded pool viewing

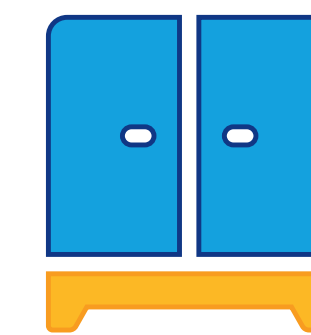
### In Phase 1 we heard



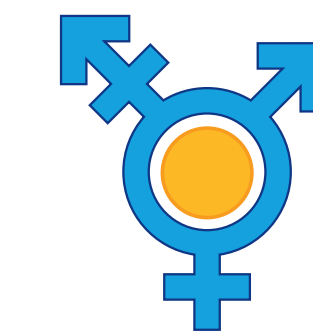
The multi-purpose rooms are well-liked by respondents (75%).



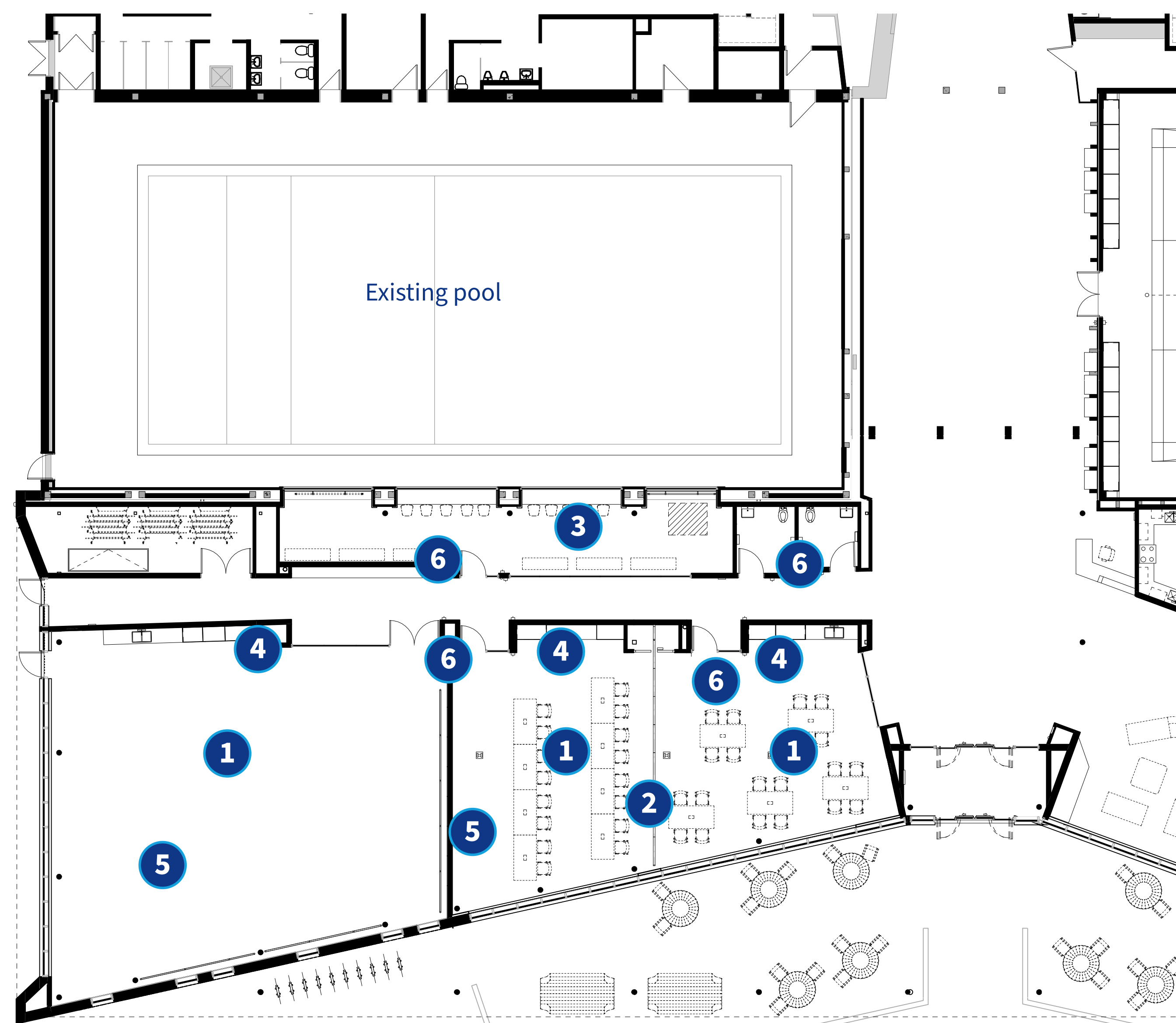
The expanded pool viewing area is well-liked by respondents (65%). Seating is needed.



Need for coat and boot storage in program rooms.



Need family change rooms/ change room improvements.



#### 1 New multi-purpose rooms for activities including:

- Pilates, yoga, barre
- Martial arts
- Line dancing
- Intergenerational programs
- Creative arts
- Rentals

#### 2 Flexible room divider

#### 3 Expanded pool viewing area (ADA compliant): 4 viewing bays with loose seating for 18 and bench seating for 20 against the south wall

#### 4 Coat and boot storage

#### 5 Accessible hearing loops

#### 6 Automatic door operators



#### Change rooms:

Many residents noted that new family change rooms and upgrades to the existing change rooms are needed.

The City looked at options and costs to upgrade the existing change rooms and add new family change rooms based on public feedback. Unfortunately, the costs do not fit within the budget and are not included in the upcoming construction. However, the City aims to include change room improvements in a future project once enough funding is available.





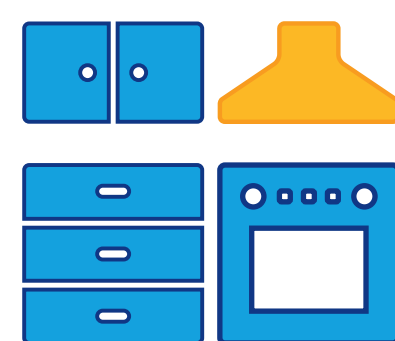
# Proposed expansion project

## *Kitchen, lounge, and hall improvements*

### In Phase 1 we heard



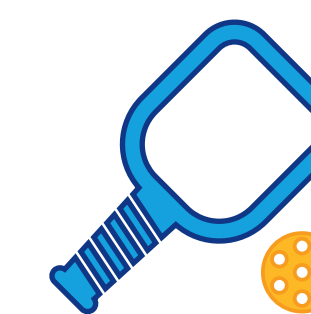
The lounge space for socializing is well-liked by respondents (65%).



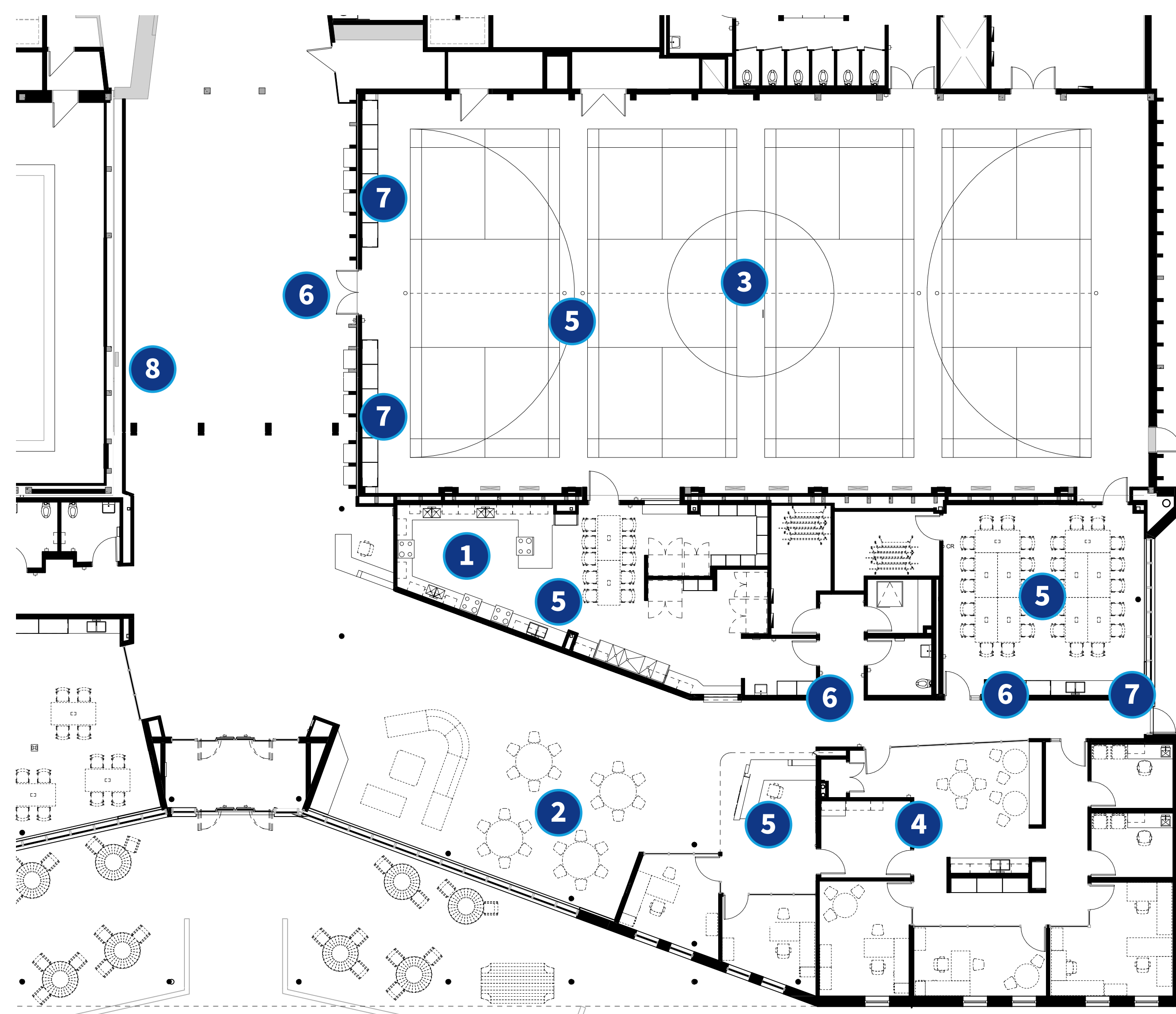
The new kitchen to support community events and rentals is well-liked by respondents (69%).



Renovating the hall to provide more flexible program options is well-liked by respondents (72%).



Pickleball courts are a priority.



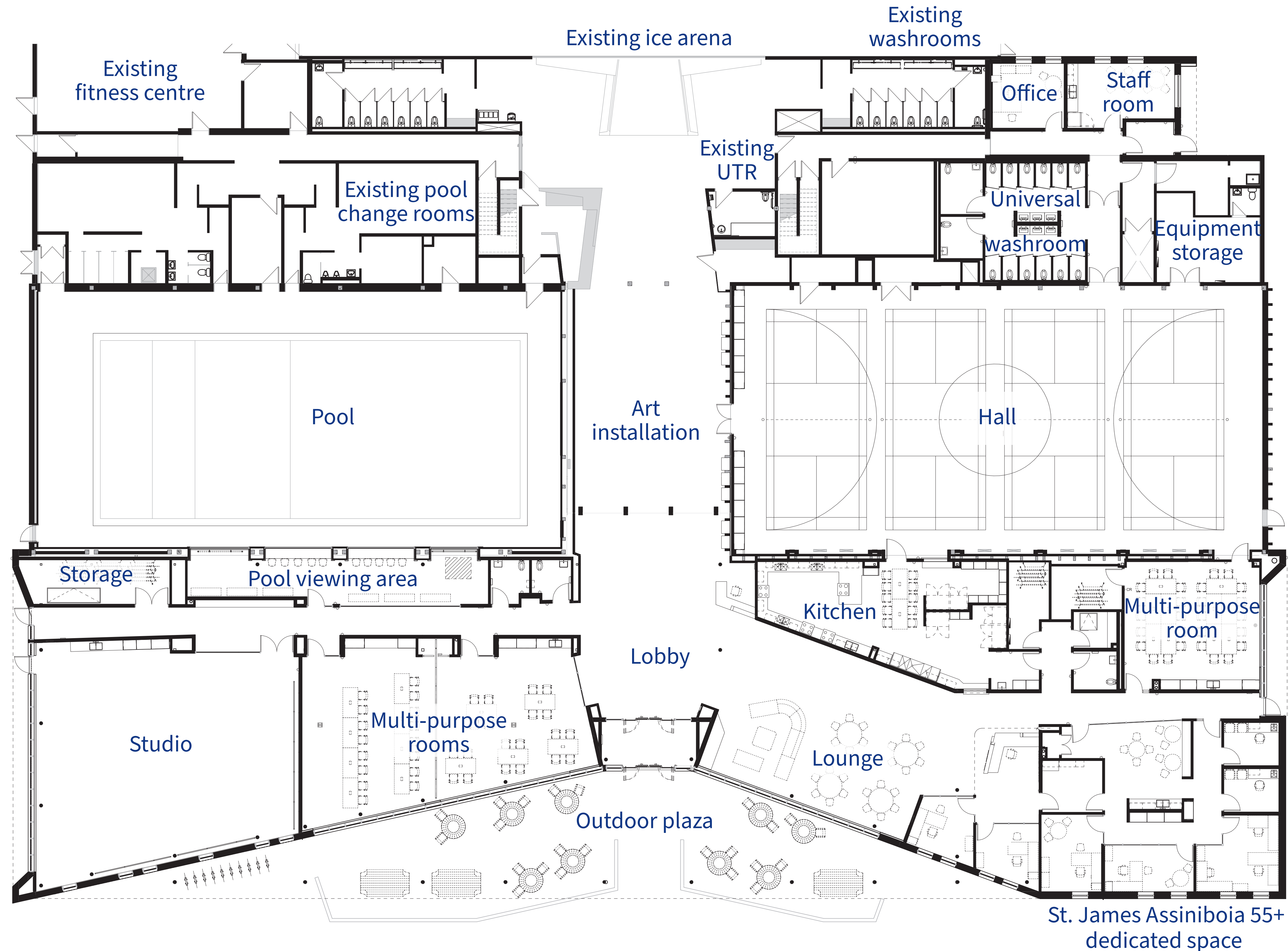
- 1** New kitchen with four workstations including one accessible station, a teaching kitchen area and two serving windows for activities including:
  - Cooking classes
  - Community events, rentals
  - Intergenerational programs
- 2** New lounge space with visual connection to outdoor plaza
- 3** Renovated hall with new sport flooring for activities including:
  - Pickleball (4 courts)
  - Social dances
  - Chair yoga
  - Floor hockey
  - Community meetings and rentals
- 4** Dedicated administrative space for St. James Assiniboia 55+ Centre
- 5** Accessible hearing loops
- 6** Automatic door operators
- 7** Coat and boot storage
- 8** Art installation





# Proposed expansion project

## Overall floor plan





# Proposed expansion project

## *Interior & exterior views*



Exterior plaza view

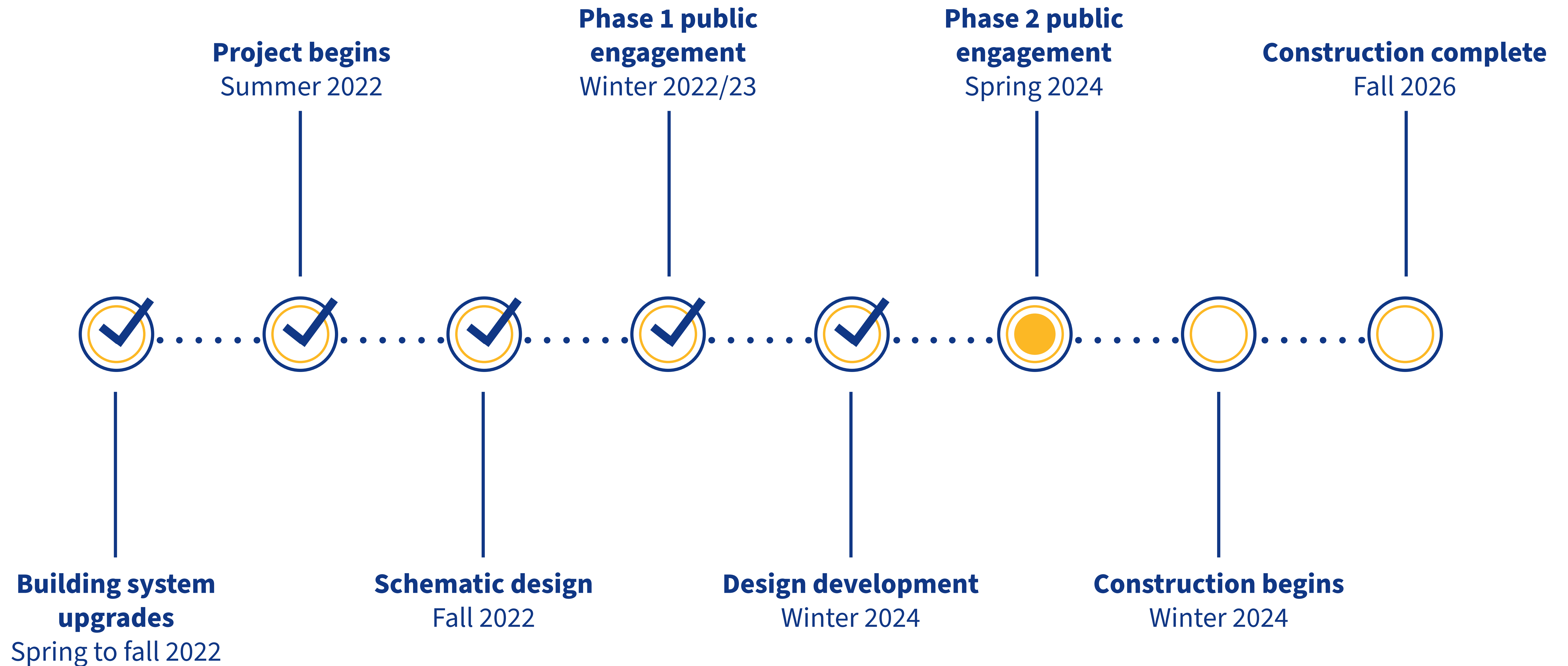


Interior lounge



# Where we are

## *Project timeline*





# Next steps

## *Construction impacts and stay informed*

### Construction

- Construction is expected to start this winter and end in fall 2026.
- Some areas will be temporarily closed during construction, while other areas will remain open to the public.
- The whole facility is expected to be closed only for short periods during construction.
- Details on closures will be available when a construction contractor is hired later this year.
- The City will work with the construction contractor to minimize closures and impacts to programs during the renovation and expansion.

### Stay informed



**Visit the project website**  
[winnipeg.ca/stjamescivicexpansion](https://winnipeg.ca/stjamescivicexpansion)



**Contact the project team**  
[city-engage@winnipeg.ca](mailto:city-engage@winnipeg.ca)  
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**Subscribe for project updates**  
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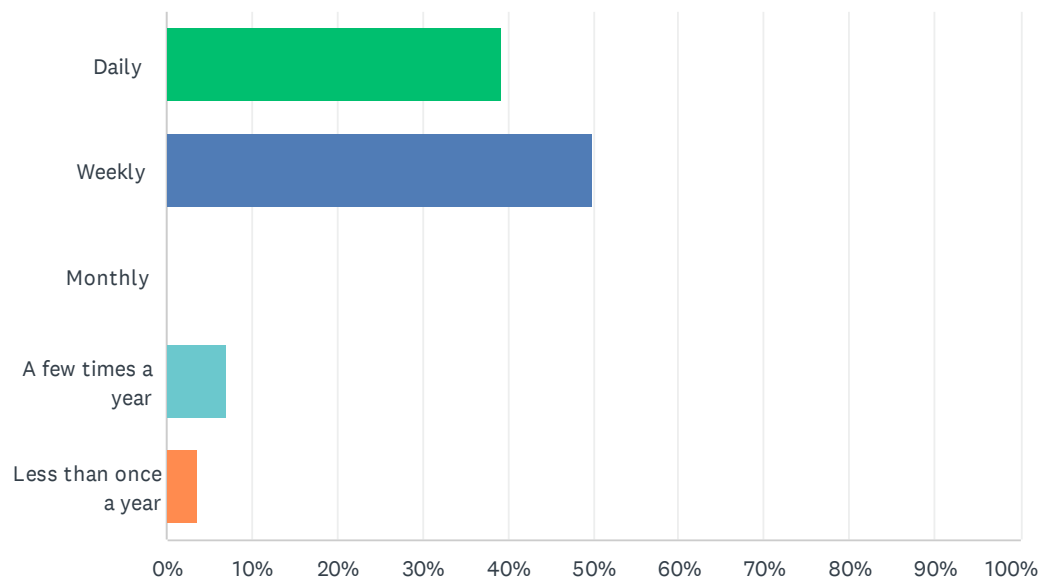


## **Appendix C – Open house exit survey summary**



## Q1 How often do you visit the St. James Civic Centre?

Answered: 28 Skipped: 0

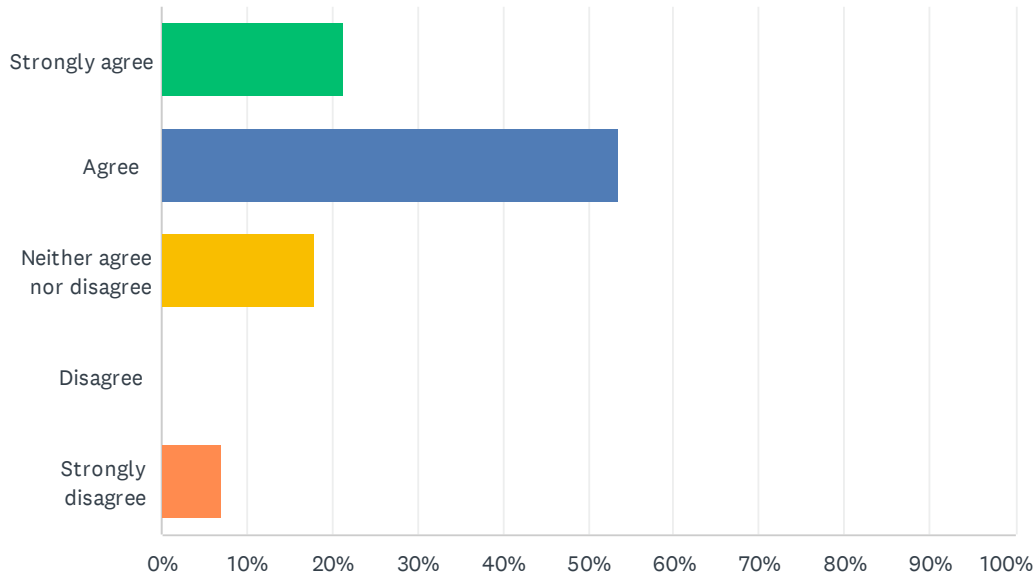


| ANSWER CHOICES        | RESPONSES |    |
|-----------------------|-----------|----|
| Daily                 | 39.29%    | 11 |
| Weekly                | 50.00%    | 14 |
| Monthly               | 0.00%     | 0  |
| A few times a year    | 7.14%     | 2  |
| Less than once a year | 3.57%     | 1  |
| TOTAL                 |           | 28 |



## Q2 I was able to find the information I was looking for at the information session.

Answered: 28 Skipped: 0

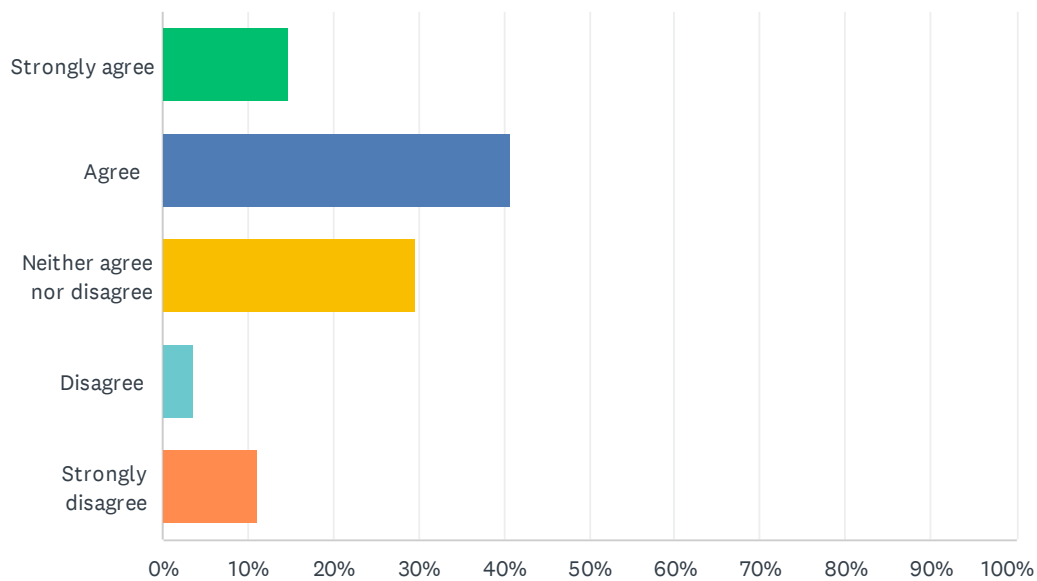


| ANSWER CHOICES             | RESPONSES |    |
|----------------------------|-----------|----|
| Strongly agree             | 21.43%    | 6  |
| Agree                      | 53.57%    | 15 |
| Neither agree nor disagree | 17.86%    | 5  |
| Disagree                   | 0.00%     | 0  |
| Strongly disagree          | 7.14%     | 2  |
| TOTAL                      |           | 28 |



### Q3 I found the information provided at this information session helpful.

Answered: 27 Skipped: 1

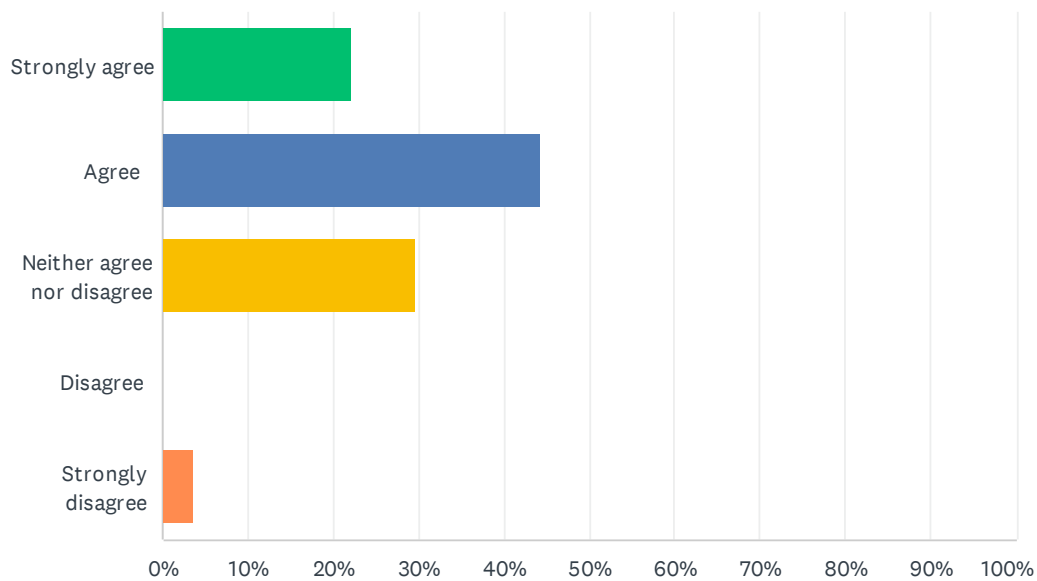


| ANSWER CHOICES             | RESPONSES |    |
|----------------------------|-----------|----|
| Strongly agree             | 14.81%    | 4  |
| Agree                      | 40.74%    | 11 |
| Neither agree nor disagree | 29.63%    | 8  |
| Disagree                   | 3.70%     | 1  |
| Strongly disagree          | 11.11%    | 3  |
| TOTAL                      |           | 27 |



## Q4 I found the staff at this information session helpful.

Answered: 27 Skipped: 1



| ANSWER CHOICES             | RESPONSES |    |
|----------------------------|-----------|----|
| Strongly agree             | 22.22%    | 6  |
| Agree                      | 44.44%    | 12 |
| Neither agree nor disagree | 29.63%    | 8  |
| Disagree                   | 0.00%     | 0  |
| Strongly disagree          | 3.70%     | 1  |
| TOTAL                      |           | 27 |



## Q5 What could be improved?

Answered: 24   Skipped: 4

| #  | RESPONSES                                                                                                                                                                                                                                                                                                      | DATE              |
|----|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------|
| 1  | Swimsuit spinner in change rooms.                                                                                                                                                                                                                                                                              | 7/17/2024 4:17 PM |
| 2  | Gender specific washrooms back!                                                                                                                                                                                                                                                                                | 7/17/2024 4:16 PM |
| 3  | More specific details would be useful. Example - green site info like compost/recycle stations for the building itself. Food (healthy food) options, not vending machines for shared community spaces. Dimensions and uses of spaces. The attendants were very helpful and answered questions when possible.   | 7/17/2024 4:15 PM |
| 4  | Where is the accessible change rooms? You have excluded a group of Winnipeg citizens                                                                                                                                                                                                                           | 7/17/2024 4:14 PM |
| 5  | Shower areas with more privacy, shower curtain for the disability shower area, bigger bathroom stall to accommodate disabled people.                                                                                                                                                                           | 7/17/2024 4:13 PM |
| 6  | Morning daycare service (before 6).                                                                                                                                                                                                                                                                            | 7/17/2024 4:11 PM |
| 7  | What is the timeline from start to finish? Will the pool and rink be closed during this time period?                                                                                                                                                                                                           | 7/17/2024 4:10 PM |
| 8  | The new pool seating area is extremely limited. All changes are being made for senior programming and not youth sport. No consideration for long time user groups. Keep the pool open                                                                                                                          | 7/17/2024 4:09 PM |
| 9  | Change rooms need to be improved. In the female change rooms there are 2 tiny bathroom stalls. Swimmers try to change in there as it is the only spot behind a closed door and there is no room and the auto flush toilet is constantly flushing. Water pressure in sinks is so low you can barely wash hands. | 7/17/2024 4:08 PM |
| 10 | Family change rooms available for the pool (universal change rooms).                                                                                                                                                                                                                                           | 7/17/2024 4:07 PM |
| 11 | Remaining recycling depot - always an eye sore. Keeping people from dumping yard waste in parking lot. Possible traffic lights @ Woodlawn and Ness??                                                                                                                                                           | 7/17/2024 4:07 PM |
| 12 | I'd like the dryers to work - otherwise great facility, great staff. I have been coming here since '73.                                                                                                                                                                                                        | 7/17/2024 4:06 PM |
| 13 | Increase pool viewing area by relocating storage section to multipurpose room or other.                                                                                                                                                                                                                        | 7/17/2024 4:06 PM |
| 14 | A higher seat count in the pool viewing area would be useful. The design shows 10 seats in its schematic - tonight there are 24 parents watching pool activities. More room would be required to comfortable hose other swim clubs                                                                             | 7/17/2024 4:05 PM |
| 15 | Add more natural lighting to the pool since it is very dark. Air conditioning system for the pool, create stalls for change rooms for just changing, better blocks for the pool.                                                                                                                               | 7/17/2024 4:04 PM |
| 16 | Underwater speakers, better blocks, temperature control in the showers.                                                                                                                                                                                                                                        | 7/17/2024 4:03 PM |
| 17 | The pool air conditioning, fix the change rooms, let people control the shower temperature, under water speakers, better blocks.                                                                                                                                                                               | 7/17/2024 4:03 PM |
| 18 | Ladies change rooms - desperate need! Time line given would be awesome if it actually happens!                                                                                                                                                                                                                 | 7/17/2024 3:35 PM |
| 19 | Recycling area doesn't look realistic/user friendly.                                                                                                                                                                                                                                                           | 7/17/2024 3:34 PM |
| 20 | Hot tub added to pool space. Well used at centennial and we could use one at civic as well.                                                                                                                                                                                                                    | 7/17/2024 3:32 PM |
| 21 | Nothing                                                                                                                                                                                                                                                                                                        | 7/17/2024 3:31 PM |
| 22 | I strongly feel that a family change room should have been added to the facility                                                                                                                                                                                                                               | 7/17/2024 3:31 PM |



|    |                                                                                                           |                   |
|----|-----------------------------------------------------------------------------------------------------------|-------------------|
| 23 | Do not close the pool during the seals swim season. Make family change rooms.                             | 7/17/2024 3:30 PM |
| 24 | An interactive model/diagram/3d model/video rendering would help w/ visualizing the changes to the layout | 7/17/2024 3:29 PM |



## Q6 Are there any additional comments you would like to share?

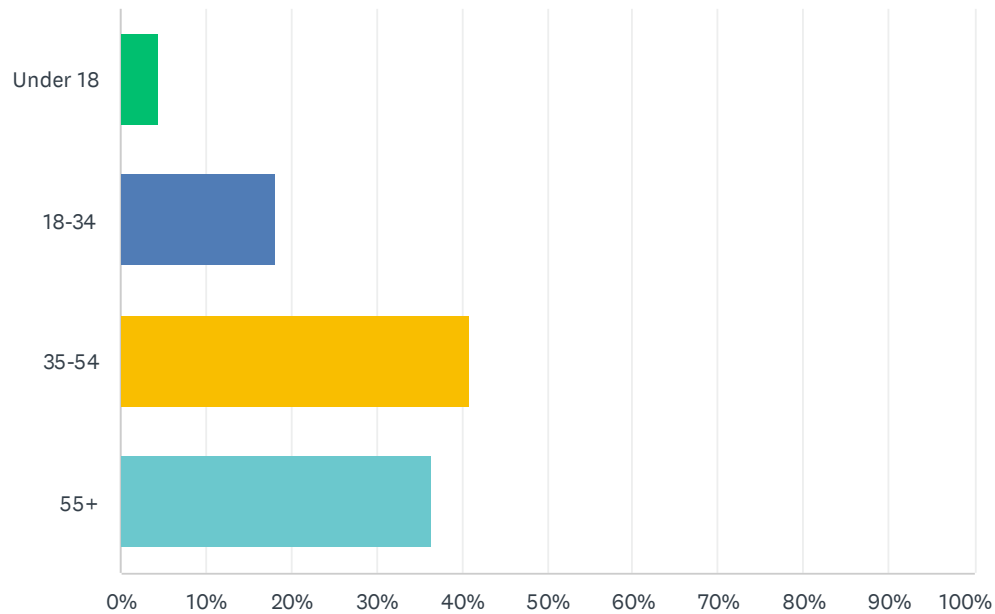
Answered: 20   Skipped: 8

| #  | RESPONSES                                                                                                                                                                                                                                                                                                                                                                              | DATE              |
|----|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------|
| 1  | I do not come to gym here as not very much equipment. I currently go to St. James Centennial gym.                                                                                                                                                                                                                                                                                      | 7/17/2024 4:17 PM |
| 2  | This would be a great opportunity to collect feedback about what the public likes and dislikes about the project, rather than only sharing info. Could help inform future projects at this site (when money permits) or other similar projects in Winnipeg. If serving food/beverages, compostable cups would be preferred to single use landfill option provided. Thank you!          | 7/17/2024 4:15 PM |
| 3  | - Huge fail. Charter of rights and freedoms. Section 15 - provide protection and benefits for all individuals despite race religion, marital status, sex, mental or physical disability                                                                                                                                                                                                | 7/17/2024 4:14 PM |
| 4  | The staff that work here are so great. It is very clean, however I feel you should have a housekeeping aide here during the opening hours as I've seen children with feces in the shower areas. Toilets that are not maintained enough during peak times. Thank you.                                                                                                                   | 7/17/2024 4:13 PM |
| 5  | Looks good!                                                                                                                                                                                                                                                                                                                                                                            | 7/17/2024 4:11 PM |
| 6  | There needs to be emphasis on the teams that play/practice out of this facility so they are not burdened by any closures.                                                                                                                                                                                                                                                              | 7/17/2024 4:10 PM |
| 7  | Very disappointing that in 2.5 years of construction and closure not much was addressed. HVAC in pool is clearly still broken, humidity of 58% is common, roof is still leaking in several places. Keep the pool open.                                                                                                                                                                 | 7/17/2024 4:09 PM |
| 8  | These upgrades don't seem to do anything for the people who use the facilities on a regular basis. Pool area - no ventilation. Fitness room - constantly leaking, you get dripped on when working out and you have to dodge the puddling water on the ground. Change rooms need updates. This facility has already been closed for years and now this has to be done and closed again. | 7/17/2024 4:08 PM |
| 9  | Would like the pool to stay open during the swim season (Sept-June) for the families that swim with seals.                                                                                                                                                                                                                                                                             | 7/17/2024 4:07 PM |
| 10 | Pool ventilation needs drastic improvement canteen would be nice.                                                                                                                                                                                                                                                                                                                      | 7/17/2024 4:06 PM |
| 11 | - Do not close the pool during the project PLEASE!!!!!!                                                                                                                                                                                                                                                                                                                                | 7/17/2024 4:04 PM |
| 12 | DO NOT CLOSE THE POOL! Don't do this project please cancel it.                                                                                                                                                                                                                                                                                                                         | 7/17/2024 4:03 PM |
| 13 | Don't close the pool!!                                                                                                                                                                                                                                                                                                                                                                 | 7/17/2024 4:03 PM |
| 14 | Addition on west side is an EXCELLENT idea. 55+ wing- sorely needed!                                                                                                                                                                                                                                                                                                                   | 7/17/2024 3:35 PM |
| 15 | I like the pool viewing area. Expansion of kitchen area 55+ is nice. What about youth program. Disappointing that pool size isn't expanded. No hot tub, no sauna, no expansion to gym or outdoor track.                                                                                                                                                                                | 7/17/2024 3:34 PM |
| 16 | Improved change rooms for safety, places for changing, more bathrooms, accessible space.                                                                                                                                                                                                                                                                                               | 7/17/2024 3:32 PM |
| 17 | No, presentation well done.                                                                                                                                                                                                                                                                                                                                                            | 7/17/2024 3:31 PM |
| 18 | I thought that the pickleball courts are a great addition to the facility and something I plan to use as well this facility really needed a pool viewing area and I am glad that was added                                                                                                                                                                                             | 7/17/2024 3:31 PM |
| 19 | More seating for the Seals pool is excellent but without family/unisex change rooms this is a huge fail. Do not close the pool during the seals swim work the construction schedule to work around the seals.                                                                                                                                                                          | 7/17/2024 3:30 PM |
| 20 | The expansion is promising but I am hoping the existing weight room can receive further care as well                                                                                                                                                                                                                                                                                   | 7/17/2024 3:29 PM |



## Q7 What is your age?

Answered: 22 Skipped: 6

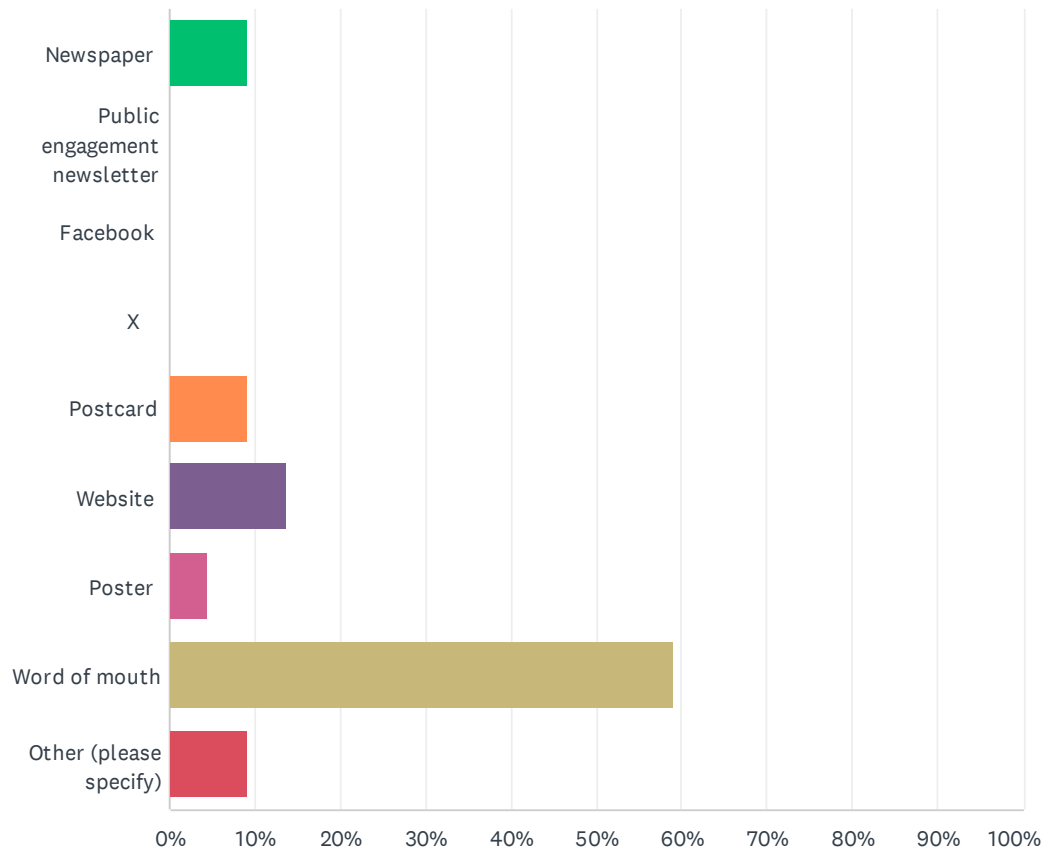


| ANSWER CHOICES | RESPONSES |    |
|----------------|-----------|----|
| Under 18       | 4.55%     | 1  |
| 18-34          | 18.18%    | 4  |
| 35-54          | 40.91%    | 9  |
| 55+            | 36.36%    | 8  |
| TOTAL          |           | 22 |



## Q8 How did you hear about this project? Please check all that apply.

Answered: 22   Skipped: 6



| ANSWER CHOICES               |  | RESPONSES |    |
|------------------------------|--|-----------|----|
| Newspaper                    |  | 9.09%     | 2  |
| Public engagement newsletter |  | 0.00%     | 0  |
| Facebook                     |  | 0.00%     | 0  |
| X                            |  | 0.00%     | 0  |
| Postcard                     |  | 9.09%     | 2  |
| Website                      |  | 13.64%    | 3  |
| Poster                       |  | 4.55%     | 1  |
| Word of mouth                |  | 59.09%    | 13 |
| Other (please specify)       |  | 9.09%     | 2  |
| Total Respondents: 22        |  |           |    |

| # | OTHER (PLEASE SPECIFY) | DATE              |
|---|------------------------|-------------------|
| 1 | At St. James           | 7/17/2024 4:17 PM |



2

I'm here 3 to 4 times a week

7/17/2024 4:13 PM

---



## Q9 Please provide the first three characters of your postal code:

Answered: 22   Skipped: 6

| #  | RESPONSES | DATE              |
|----|-----------|-------------------|
| 1  | R2H       | 7/17/2024 4:17 PM |
| 2  | R3J       | 7/17/2024 4:16 PM |
| 3  | R3J       | 7/17/2024 4:15 PM |
| 4  | R3R       | 7/17/2024 4:14 PM |
| 5  | R3N       | 7/17/2024 4:13 PM |
| 6  | R3J       | 7/17/2024 4:11 PM |
| 7  | R2R       | 7/17/2024 4:10 PM |
| 8  | R2Y       | 7/17/2024 4:08 PM |
| 9  | R3J       | 7/17/2024 4:07 PM |
| 10 | R3J       | 7/17/2024 4:06 PM |
| 11 | R3K       | 7/17/2024 4:06 PM |
| 12 | R2Y       | 7/17/2024 4:04 PM |
| 13 | R2Y       | 7/17/2024 4:03 PM |
| 14 | R4H       | 7/17/2024 4:03 PM |
| 15 | R3J       | 7/17/2024 3:35 PM |
| 16 | R3K       | 7/17/2024 3:34 PM |
| 17 | R3J       | 7/17/2024 3:33 PM |
| 18 | R2Y       | 7/17/2024 3:32 PM |
| 19 | R2Y       | 7/17/2024 3:31 PM |
| 20 | R2Y       | 7/17/2024 3:31 PM |
| 21 | R3R       | 7/17/2024 3:30 PM |
| 22 | R3J       | 7/17/2024 3:29 PM |