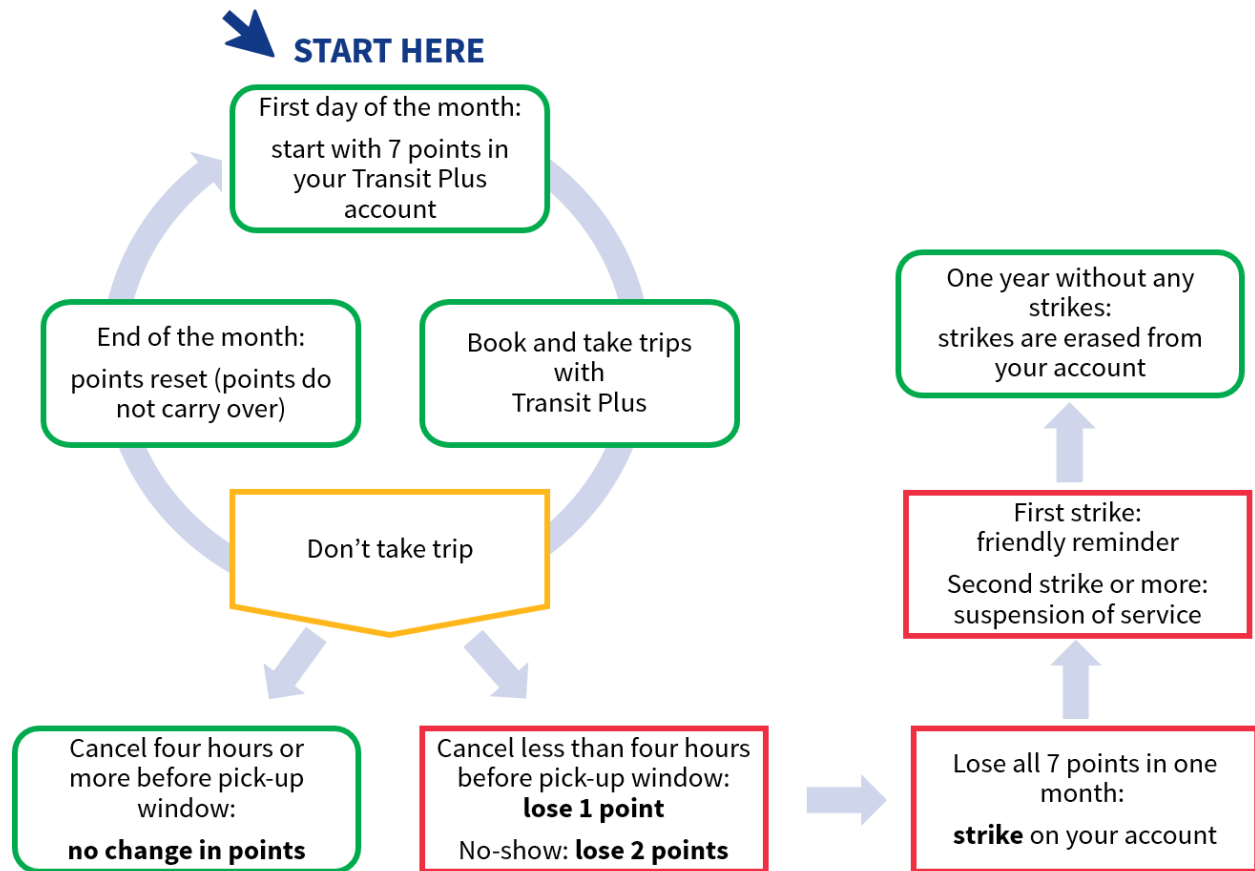


Proposed Transit Plus No-show and Late Cancellation Policy



Start here:

First day of the month: Start with seven points in your Transit Plus account.

Book and take trips with Transit Plus throughout the month.

Don't take a trip:

- If you do not take a trip and cancel four hours or more before the pick-up window, there is no change in points.
- If you do not take a trip and cancel less than four hours before the pick-up window you lose one point. If you no-show, you lose two points.

Lose all seven points in a month: You get a strike on your account.

- **First Strike:** The first strike is a friendly reminder.
- **Second strike or more:** The second strike or more results in suspension of service.

One year without any strikes: strikes are erased from your account.